

# Proclamation



## CITY OF NORTHAMPTON COMMONWEALTH OF MASSACHUSETTS

### PUBLIC SAFETY TELECOMMUNICATORS WEEK APRIL 9-15, 2017

- WHEREAS Emergencies can occur at anytime which require the prompt response of public safety dispatchers, police officers, firefighters, and paramedics in order to protect life and preserve property; and
- WHEREAS The safety of our police officers, firefighters, and paramedics is dependent upon the quality and accuracy of information obtained from citizens who telephone the public safety communications center; and
- WHEREAS Public safety dispatchers are the first and most critical contact our citizens have with emergency services and are a vital link for our police officers, firefighters and paramedics; and
- WHEREAS Northampton's twelve Public Safety Dispatchers handled over 45,000 emergency and non-emergency calls last year for the City's police, fire and emergency medical services, dispatch and coordinate our police officers, fire units and ambulances, and maintain after-hours contact with the DPW, animal control and all City buildings; and
- WHEREAS Each dispatcher has exhibited compassion, understanding and professionalism during the performance of their job in the past year; and
- WHEREAS Northampton Public Safety Dispatchers play an active role in the development and training of new Police Officers, attend Fire Rescue Department training evolutions and participate in the Citizen's Police Academy, and
- NOW  
THEREFORE I, David J. Narkewicz, Mayor of the City of Northampton, do hereby proclaim April 9-15, 2017 as

#### *National Telecommunicators Awareness Week*

To honor the dispatchers of Northampton Public Safety Communications Center for their constant devotion to public safety dispatching, consistent excellence in customer service, and the continued pursuit of the goal to protect life and property, while maintaining the highest level of professionalism.

In Witness Whereof, I have set my hand and imprinted the seal of the City of Northampton.



David J. Narkewicz, Mayor