

# Northampton Senior Services Resource Guide

## Health Insurance & Assistance Programs

### **Cooley Dickinson Hospital Case Management office**

SHINE Counselor Appointments  
30 Locust St  
Northampton, MA 01060  
413-582-2248

### **Highland Valley Elder Services**

SHINE Counselor Appointments  
320 Riverside Dr, Suite B  
413-586-2000  
800-322-055  
[highlandvalley.org](http://highlandvalley.org)

Medicare

800-MEDICARE

800-633-4227

877-486-2048 — TTY

Call for questions or help with signing up for Medicare plans anytime and during Medicare open enrollment.

### **Life Path**

101 Munson St, Suite 201  
Greenfield, MA 01301  
413-773-5555  
978-544-2259

The SHINE Program provides free health insurance information, counseling, and assistance to people who are eligible for Medicare and their caregivers. Please call for a counseling location nearest to you.

### **Massachusetts College of Pharmacy and Health Sciences (MCPHS Pharmacy Outreach Program)**

866-633-1617

Our helpline is available

Monday to Friday, 8:30 am to 5 pm

The MCHS University Pharmacy Outreach Program is a community service program offered by the University. Staffed by case managers, licensed pharmacists, and students, our goal is to help you adhere to your medication regimens. You will receive a comprehensive review of your medications and prescription drug coverage. We provide information that includes assistance with accessing affordable prescription drug programs through the Medicare Drug benefit, as well as medication assistance options for other uninsured or underinsured residents of Massachusetts.

### **Massachusetts HIV Drug Assistance Program**

800-228-2714

No cost. You must be HIV Positive to be eligible for this program - Massachusetts residency required - must be recertified every six months - US citizenship not required - no age restrictions - must be HIV + - referral by a physician

### **MassHealth**

800-841-2900

800-497-4648 — TTY

Find help applying for or enrolling in MassHealth or the Health Safety Net for seniors and people who need long-term-care. We have trained staff available to help you by phone or in person—for seniors aged 65 or older in the community or people who need long-term-care services.

Services are available Monday-Friday, 8 a.m. to 5 p.m. Interpreter services are available.

# Health Insurance & Assistance Programs (Continued)

## Medicare Extra Help

800-772-1213

800-325-0778 — TTY

[SSA.gov/extrahelp](https://www.ssa.gov/extrahelp)

Extra Help is a program that covers Medicare drug coverage (Part D) costs for people who have limited income and resources. SHINE (Serving the Health Insurance Needs of Everyone) Free, one-on-one health insurance counseling for Medicare beneficiaries. You can receive personalized information and support from a trained SHINE counselor at a location near you, by phone, or in your home.

## Prescription Advantage

For application assistance,

800-243-4636

800-243-4636 — TTY

877-610-0241 for the deaf and hard of hearing with Text Telephone capability

[prescriptionadvantagemma.org/](https://prescriptionadvantagemma.org/)

[Application/ApplyOnline](https://prescriptionadvantagemma.org/Application/ApplyOnline)

Prescription Advantage: a state-sponsored prescription drug assistance program for seniors and people with disabilities in Massachusetts. This program is available to residents who are:

- Age 65 or older, eligible for Medicare, and have a gross annual household income less than 500% of the Federal Poverty Level, or
- 65 years of age or older and not eligible for Medicare, or
- Under age 65, work no more than 40 hours per month, meet MassHealth's CommonHealth disability guidelines, and have a gross annual household income at or below 188% of the Federal Poverty Level.
- Not MassHealth or CommonHealth members