

Northampton Senior Services Resource Guide

Hearing & Vision Services

Massachusetts Association for the Blind (mabvi)

Massachusetts residents who have a visual impairment but are not legally blind.

888-613-2777

mabvi@mabcommunity.org

Massachusetts Commission for the Blind (MCB)

600 Washington St

Boston, MA 02111

617-626-7415

mass.gov/orgs/massachusetts-commission-for-the-blind

BlindnessRegistry@mass.gov

The MCB counselor will contact the newly registered consumer for a complete explanation of benefits, programs, and services.

A person must be registered with MCB to receive services from the agency. All referrals for services should be made to the counselor assigned to the consumer.

Massachusetts Commission of Deaf and Hard Of Hearing

617-740-1600

617-740-1700 — TTY

617-326-7546 — VP

800-882-1155 — Voice

800-530-7570 — Toll free TTY

mass.gov/orgs/massachusetts-commission-for-the-deaf-and-hard-of-hearing

Massachusetts Equipment Distribution Program

800-300-5658

massedp@mass.gov

MassEDP offers specialized telephones, both wireline and wireless, to residents who have permanent disabilities. You may be able to get these telephones for free or at a reduced cost. Please note that for wireless devices, MassEDP does not provide service plans. Apply, print and fill out the application at mass.gov/doc/application-9/download

Mass Relay

711 — Hamilton Relay in Massachusetts

800-439-2370 — toll-free numbers TTY

800-439-0183 — toll-free numbers TTY

866-887-6619 — VCO: (Voice Carry Over)

866-645-9870 — Speech to Speech

866-930-9252 — Spanish to Spanish (includes Spanish-to-Spanish and translation from English to Spanish)

mass.gov/massrelay

When you connect with MassRelay, a Relay Operator (OPR) will connect on the phone with you. Simply give the OPR the number you wish to call and your call will be processed promptly, professionally, and accurately.