

Northampton Senior Services Resource Guide

Advocacy & Information

413 Cares

Connecting People to Resources
413cares.org

AARP - Massachusetts

1 Beacon St, Suite 3201
Boston, MA 02108
866-448-3621
ma@aarp.org

American Cancer Society

59 Bobala Rd
Holyoke, MA 01040
413-734-6000,
800 227-2345
cancer.org American

American Cancer Society offers multiple programs and services, including transportation assistance programs.

Attorney General's Consumer Advocacy & Response Division

617-727-8400 — Consumer Hot-line
mass.gov/resources-for-elders-at-the-attorney-generals-office

The Attorney General's Office is an advocate and resource for the people of Massachusetts. Questions and assistance for landlord and tenant rights, and consumer complaints.

The Executive Office of Aging & Independence

800-243-4636
mass.gov/elders

Find Help

findhelp.org

Forbes Library

20 West St
Northampton, MA 01060
413-587-1011
forbeslibrary.org/info/

Funeral Consumers Alliance of Western Massachusetts

P.O. Box 994
Greenfield, MA 01302
413-376-4747
funeralconsumerswmass.org

Highland Valley Elder Services

320 Riverside Dr, Suite B
Florence, MA 01062
413-586-2000
800-322-055
highlandvalley.org

Your First Call for Resources, Options, and Services for Older persons and family caregivers.

To report Elder Abuse
800-922-227 — 24/7

Provides information about State regulations, average prices, and consumer advice regarding memorial and funeral services

Lilly Library

19 Meadow St
Florence, MA 01062
413-587-1500
lillylibrary.org

Advocacy & Information (Continued)

The Massachusetts Chapter of the American Parkinson Disease Associ- ation

800-651-8466

[apdaparkinson.org/community/
massachusetts/about-ma/](https://apdaparkinson.org/community/massachusetts/about-ma/)

Local Resources, Support Groups, & Online
Events

Ombudsman Advocacy Services/ Assist with resolving conflicts in long-term care

413-586-2000

800-322-055

highlandvalley.org