

PVTA's Noho Senior Shuttle

Van service for Northampton seniors is now available in a safe and convenient format

5 days a week, M-F from 7:30am-3:30pm. This service is best suited for seniors wishing to run errands and do their grocery shopping within the Northampton city limits.

- Fare will be \$1.00 each way
- Ridership on the Senior Shuttle will be limited to 3 passengers per trip.
- Riders must wear a mask and adhere to social distancing guidelines while riding/ boarding/exiting.
- Roundtrip service will be booked allowing riders 1 hour between drop off and return unless a longer period of time is requested.
- **There is a three bag limit per rider for shopping trips.**
- The service will operate only in Northampton (including Florence and Leeds)
- Please call the senior transportation line to schedule rides at least one day prior, at 413-584-7979. Leave a message and our transportation coordinator will return your call.
- Advance bookings are encouraged, however same day trips can be booked with 90 minutes advance notice directly through the PVTA phone line at 413-739-7436

only. **All riders must identify their trip as being on the PVTA's Noho Senior Shuttle when scheduling as there are other services such as Dial-A-Ride which would be the least expensive ride choice for seniors who have medical appointment needs outside of Northampton.**

PVTA Dial- A- Ride Services

Please call PVTA directly to arrange for rides outside of Northampton.

- PVTA offers shared ride, demand responsive, accessible van service to seniors aged 60 and older **anywhere in the PVTA service area (Holyoke, Springfield, Agawam, Amherst, Belchertown, Chicopee E. Longmeadow Easthampton, Granby, Hadley, and Williamsburg).**
- **Rides are available Mon-Fri from 6:30 AM to 5:00 PM** (Please note: these are expanded hours to accommodate needs during the pandemic, there is no guarantee of these hours once there is a return to normal operations).
- To schedule a ride call (413) 739-7436. A brief intake will be conducted before scheduling. You will receive a phone call the night before your trip that will provide a 20-minute pick-up window
- Advance reservation is required. Reservations can be made by 4:30 PM the day before your trip and up to

seven (7) days in advance. It is recommended to schedule your trips as soon as you know you will be needing transportation.

- **One way trip costs range from \$3.00 to \$5.00 depending on locations and distance. Companions may ride with the individual making the trip but must be booked at the time of scheduling and must pay full fare.**

DIAL-A-RIDE Phone Numbers: Local 413-739-7436

Toll Free 1-866-277-7741

1-877-752-2388 TTY English

1-866-930-9252 TTY Spanish