

## Senior Center Code of Ethics and Conduct

*The Northampton Senior Center provides programs, services and activities to Northampton residents 60 years of age and older, with some programs offered to those 55+.*

*Users of the Center are expected to follow standards of independence and behaviors as we strive to support the goals of a welcoming atmosphere and safe environment for all who come through our doors.*

**You must enroll as a member** of the Senior Center to participate in programs and services by completing a questionnaire, having a photo ID taken, and be issued a scan card to sign in. Your scan card is to be used each time you enter the Senior Center. All members agree to adhere to this Code of Conduct.

**Be inclusive.** We welcome and support people of all backgrounds and identities.

### **Be considerate of people and property:**

- Refrain from wearing strong fragrances or products.
- ADA approved service animals are permitted in the building with their owner. Owners must be responsible for their animal, keeping it close and in control at all times.
- Smoking or vaping is not allowed within the Senior Center building or within fifty (50) feet of the Center building.
- Using illegal substances or consuming alcohol is prohibited.\* Participants who are under the influence will be asked to leave the premises immediately.
- No bicycles or other riding apparatus, other than wheelchairs or motorized scooters for the disabled, are permitted in the building.
- Please refrain from using cell phones within the facility. Emergency phone calls may be taken outside or in the foyer at the Conz Street entrance.
- Dress and attire should be clean and appropriate.
- Possession of weapons or explosive substances are prohibited

**Medical Conditions or Issues:** Participants should provide an emergency contact. If a participant experiences a medical or other problem while on the premises, staff will seek appropriate medical treatment on your behalf. Participants (with care-giver when necessary) should be reasonably oriented and capable of independent decision-making. They must take responsibility for their own health, hygiene and care.

**Be respectful.** Show respect to the building, staff, volunteers and other participants.

- Don't insult, harass, be hostile to, try to bully, or otherwise put others down. In general, if someone asks you to stop something, then stop.

**Choose words carefully.** Harassment, exclusionary behavior, derogatory remarks and violence or threats of violence are not tolerated in any form.

**No Political Advertising, Panhandling or Solicitation is permitted** within the Senior Center or on its premises or property.

\*Alcohol at designated Senior Center events is permitted with approval of the Northampton Council on Aging, Senior Center Director and/or the Northampton License Commission.

NAME: \_\_\_\_\_ DATE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_