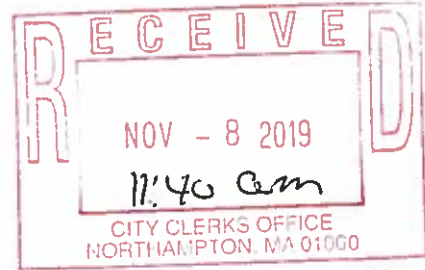


Northampton Council on Aging Meeting

Thursday, Nov 14th, 2019, 3:30 pm

Northampton Senior Center, 67 Conz Street,
Northampton, 01060

AGENDA



Call to Order:

Public Session:

Review and Approval of Minutes Oct 10th, 2019

Announcements:

Old Business: Revise the NCOA Public Input Notice (listing on editors page in The Chronicle)

New Business:

- Discuss policy about ages for participation in programs and non-senior visitors/guests
- Senior Center Complaint Policy & Processes including O & A Binder. Suggestion Box etc: review drafts/examples

Assistant Director's Report:

- Volunteer needs: Holiday Luncheon

Director's Report:

- Staffing, Facilities, Programs, Services, Age/Dementia Friendly, EARN, Coffee with the Director, Report to City Services, Assessments and Surveys: Transportation Survey, etc.

Other:

Adjournment:

Next Meeting Thursday, Dec 12th, 2019, 3:30 Northampton Senior Center